F.A.Q. FOR EXTENSION SERVICES

What kind of services are provided by the Extension Services?

The Extension Services offers technical advice on all aspects of horticulture and animal husbandry. Examples include but not limited to planning and infrastructure advice on agricultural holdings, irrigation, nutrition, holding management, soil and water analysis and advice on Good agricultural practices. The services may be provided from the office and through on-site visits as required on a case by case basis.

How may someone make use of such services?

The Extension Services may be contacted through the following means:

By email on extensionservices.mafa@gov.mt

By phone on **+356 22924182 or +356 22924183** from Monday to Friday during office hours from 7.30 till 15.00 between 1st October and 15th June and from 7.30 till 12.00 between 16th June and 30th September.

Through the Mobile App - **Agriculture Extension Services -** that may be downloaded for free from **Play Store** or **iOS.**

By personally visiting the Extension Services Offices at the Agriculture Research and Development Centre, Ghammieri, Marsa from Monday to Friday during office hours from 7.30 till 15.00 between 1st October and 15th June and from 7.30 till 12.00 between 16th June and 30th September.

How long does it take to process and reply a request?

Any request for advice is logged and forwarded to a team of officers who in turn will contact the client within 2 working days for an appointment to discuss, evaluate and provide the requested advice.

Is the service against payment or free of charge?

The Extension Services are provided free of charge. However any expenses related to the given advice such as purchasing of materials, laboratory and professional fees are to procured and bourne by the clients.

What about the privacy of the client?

The Extension Services guarantees the privacy of its clients and no kind of information is divulged to any public or private entity unless by consent of the client.

Mistoqsijiet l-Aktar komuni għall-EXTENSION SERVICES

X'tip ta'servizzi huma pprovduti minn l-'Extension Services'?
l-Extension Services joffru pariri tekniċi dwar l-aspetti kollha tal-biedja u t-trobbija ta 'l-annimali. Eżempji jinkludu imma mhux limitati bħall pariri dwar l-ippjanar u l-infrastruttura ta' qasam agrikolu jew razzett, irrigazzjoni, nutrizzjoni, ġestjoni tal-intrapriża, analiżi tal-ħamrija u l-ilma u pariri dwar biedja għaqlija. Is-servizzi jistgħu jiġu pprovduti kemm mill-uffiċċju kif ukoll permezz ta' żjarat fuq il-post kif meħtieġ skond il-każ.

Il-pubbliku kif jista jagħmel użu minn dan is-servizz?
L-'Extension Services' jistgħu jiġu kkuntattjati permezz tal-mezzi li ġejjin:
Permezz ta 'email fuq extensionservices.mafa@gov.mt

Permezz tat-telefown fuq **+356 22924182 jew +356 22924183** mit-Tnejn sal-Ġimgħa matul il-ħinijiet tal-uffiċċju bejn is-
7.30 u t-15.00 minn l-1 ta' Ottubru sas-16 ta' Ġunju u bejn is-7.30 u 12.00 bejn is-16 ta 'Ġunju u t-30 ta' Settembru.

Permezz ta' l-Applikazzjoni tal-Mowbajl ***'Agriculture Extension Services'*** li tista titniżżel bla ħlas mill-**Play Store** jew **iOS.**

Billi jżur l-Uffiċċji ta' l-'Extension Services' fiċ-Ċentru għar-Riċerka u l-Iżvilupp tal-Agrikoltura, l-Għammieri, Marsa

mit-Tnejn sal-Ġimgħa matul il-ħinijiet tal-uffiċċju bejn is-7.30 u t-15.00 minn l-1 ta' Ottubru sas-16 ta' Ġunju u bejn is-7.30 u 12.00 bejn is-16 ta 'Ġunju u t-30 ta' Settembru.

Kemm tieħu żmien biex tiġi proċessata talba għal dan is-servizz?
Kwalunkwe talba għal parir hija reġistrata u referita lil tim ta ufficjali li min-naħa tagħhom jikkuntattjaw lill-klijent fi żmien jumejn ta' xogħol għal appuntament biex jiddiskutu, jevalwaw u jipprovdu l-parir mitlub.

Hemm xi ħlas għal dan is-servizz?
Is-Servizz ta' l-'Extension Services' huwa pprovdut mingħajr ħlas.
Madanakollu kwalunkwe spejjeż relatati mal-parir mogħti bħal xiri ta 'materjal, servizz ta'laboratorju u drittijiet professjonali għandhom jiġu akkwistati u mħallsa mill-klijent.

Xi ngħidu dwar il-privatezza tal-klijent?
L-'Extension Services' jiggarantixxi l-privatezza tal-klijenti tiegħu u l-ebda tip ta' informazzjoni ma tiġi żvelata lil xi entità pubblika jew privata ħlief jekk mhux bil-kunsens tal-klijent stess.